

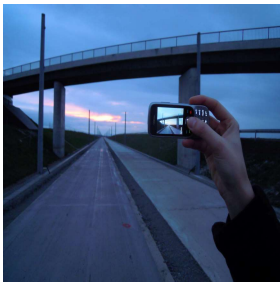
# Test this is a inbound mail with cc and attachments 13/09

Ticket ID 15613  
 Ticket Ref WLFE-9153-JLXT  
 Brand Default  
 Urgency 6  
 Status Awaiting Agent  
 Department test 2 16  
 Language English  
 Labels 

-

Created Thu, 8th Feb 2024  
 User Allan , Smoke test 01 may 2023 <tester.desk12+001@gmail.com>  
 Agent Saurav Battiii  
 Team 1003NEWGENTTEM  
 Followers Agent 11/09  
 Single-line Text  
 Multi-line Text  
 Toggle None  
 Date Fri, 13th Sep 2024  
 Date & Time  
 Display  
 DISPLAY

This is display field



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 (11 MB) [https://upload.wikimedia.org/wikipedia/commons/b/b6/Image\\_created\\_with\\_a\\_mobile\\_phone.png](https://upload.wikimedia.org/wikipedia/commons/b/b6/Image_created_with_a_mobile_phone.png) viflow.deviflow.de ViCon GmbH Privacy Statement ViCon GmbH Privacy Statement

URL  
 Currency CA\$ 122.00  
 Single  
 Radio button  
 Multi select  
 Checkbox  
 SLAs

- SLA 1: Passed Fri, 13th Sep 2024
- SLA 2: Passed Fri, 13th Sep 2024
- SLA 3: Passed Fri, 13th Sep 2024
- SLA 4 : Passed Fri, 13th Sep 2024
- SLA 11/09: Failed Fri, 13th Sep 2024
- SLA 13/09: Failed Fri, 13th Sep 2024

Approvals

- Test approval 13/03: Status pending (To approve: 1, To reject: 1)
- Test approval 13/03: Status pending (To approve: 1, To reject: 1)
- Test approval 13/03: Status pending (To approve: 1, To reject: 1)
- Test approval 13/03: Status pending (To approve: 1, To reject: 1)
- Test approval 13/03: Status pending (To approve: 1, To reject: 1)
- Test approval 13/03: Status pending (To approve: 1, To reject: 1)

Message #1

By AAllan at Thu, 8th Feb 2024

Test Too many To's 08/02

Note #2

By Saurav Battiii at Thu, 8th Feb 2024

Trigger update 06/02

Note #3

By Saurav Battiii at Thu, 8th Feb 2024

Trigger update 06/02

Message #4

By AAllan at Fri, 13th Sep 2024

Test this is a inbound mail with cc and attachments 13/09Test this is a inbound mail with cc and attachments 13/09Test this is a inbound mail with cc and attachments 13/09Test this is a inbound mail with cc and attachments 13/09Test this is a inbound mail with cc and attachments 13/09Test this is a inbound mail with cc and attachments 13/09

Note #5

By Saurav Battiii at Fri, 13th Sep 2024

Trigger new ticket 11/09

Note #6

By Saurav Battiii at Fri, 13th Sep 2024

Trigger 09/13 new ticket

Note #7

By Saurav Battiii at Fri, 13th Sep 2024

SLA 13/09 WARN

Note #8

By Saurav Battiii at Fri, 13th Sep 2024

SLA 11/09 WARN

Message #9

By Saurav Battiii at Fri, 13th Sep 2024

Test outbound mail using

Test





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Note #10 By Saurav Battiii at Fri, 13th Sep 2024

Trigger new reply 13/08

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Note #11 By Saurav Battiii at Fri, 13th Sep 2024

Trigger new reply 11/09

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Note #12 By Saurav Battiii at Fri, 13th Sep 2024

Trigger new reply 13/09

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Note #13 By Saurav Battiii at Fri, 13th Sep 2024

Trigger update 05/09

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Note #14 By Saurav Battiii at Fri, 13th Sep 2024

Trigger update 09/09

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Note #15 By Saurav Battiii at Fri, 13th Sep 2024

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Trigger update 11/09

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Note #16 By Saurav Battiii at Fri, 13th Sep 2024

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Trigger Update 13/09

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Note #17 By Saurav Battiii at Fri, 13th Sep 2024

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Trigger update 05/09

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Note #18 By Saurav Battiii at Fri, 13th Sep 2024

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Trigger update 09/09

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Note #19 By Saurav Battiii at Fri, 13th Sep 2024

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Trigger update 11/09

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Note #20 By Saurav Battiii at Fri, 13th Sep 2024

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Trigger Update 13/09

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Note #21 By Saurav Battiii at Fri, 13th Sep 2024

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Trigger update 05/09

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Note #22 By Saurav Battiii at Fri, 13th Sep 2024

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Trigger update 09/09

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Note #23 By Saurav Battiii at Fri, 13th Sep 2024

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Trigger update 11/09

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Note #24 By Saurav Battiii at Fri, 13th Sep 2024

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Trigger Update 13/09

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Note #25 By Saurav Battiii at Fri, 13th Sep 2024

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Trigger update 05/09

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Note #26 By Saurav Battiii at Fri, 13th Sep 2024

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Trigger update 09/09

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Note #27 By Saurav Battiii at Fri, 13th Sep 2024

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Trigger update 11/09

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Note #28 By Saurav Battiii at Fri, 13th Sep 2024

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Trigger Update 13/09

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Note #29 By Saurav Battiii at Fri, 13th Sep 2024

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Trigger update 05/09

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Note #30

By Saurav Battiii at Fri, 13th Sep 2024

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Trigger update 09/09

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Note #31

By Saurav Battiii at Fri, 13th Sep 2024

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Trigger update 11/09

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Note #32

By Saurav Battiii at Fri, 13th Sep 2024

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Trigger Update 13/09