

052024 tix vi hc chts

Ticket ID	521
Ticket Ref	XSCC-2536-XNUZ
Brand	Default
Urgency	1
Status	Awaiting Agent
Department	Support
Language	English (UK)
Labels	<ul style="list-style-type: none">• pass
Created	Mon, 26th Feb 2024 11:27am
User	Jazz New <goconjazz@gmail.com>
Agent	Jazz Gocon3
Team	Support
Single-line Text	
Date & Time	
Single select field	
SLAs	<ul style="list-style-type: none">• SLA 24X7 10 Days and 20 Days: Running Warning Thu, 7th Mar 2024 11:27am Failure Sun, 17th Mar 2024 11:27am• SLA With HDH 10 Days and 20 Days: Running Warning Mon, 8th Apr 2024 11:27am Failure Mon, 26th Feb 2024 11:47am• SLA 24X7 2 HRS AND 4 HRS: Running Warning Mon, 26th Feb 2024 1:27pm Failure Mon, 26th Feb 2024 3:27pm• SLA WITH HDH 2 HRS AND 4 HRS: Running Warning Mon, 26th Feb 2024 1:27pm Failure Mon, 26th Feb 2024 3:27pm• Check SLA HDH after adding week days: Running Warning Mon, 8th Apr 2024 11:27am Failure Mon, 20th May 2024 11:27am• SLA 7 DAYS WITH 11:45 WORK HS: Running Warning Mon, 8th Apr 2024 11:27am Failure Mon, 20th May 2024 11:27am• SLA test 13 may test new : Running Warning Mon, 26th Feb 2024 11:29am Failure Mon, 26th Feb 2024 11:32am

Message #1

By Jazz Gocon3 at Mon, 26th Feb 2024 11:27am

sdfsdfs

jzzzz

Note #2

By Test agent 14 test at Mon, 26th Feb 2024 11:29am

pending esc 022624

Message #3

By Jazz New at Mon, 20th May 2024 8:20am

sdfsdfsxvxcvcxvcxvx

Note #4

By Saurav Batti test name change at Mon, 20th May 2024 8:20am

Add new ticket trigger 13 may

Note #5

By Test agent 14 test at Mon, 20th May 2024 8:23am

SLA warning test 13

Note #6

By Saurav Batti test name change at Mon, 20th May 2024 8:26am

failure sla 13 may

Note #7

By Saurav Batti test name change at Mon, 20th May 2024 9:18am

SLA 24X7 10 Days and 20 Days Warning

Note #8

By Saurav Batti test name change at Mon, 20th May 2024 9:18am

SLA With HDH 10 Days and 20 Days WARNING

Note #9

By Saurav Batti test name change at Mon, 20th May 2024 9:18am

SLA 24X7 2 HRS AND 4 HRS WARNING

Note #10

By Saurav Batti test name change at Mon, 20th May 2024 9:18am

SLA WITH HDH 2 HRS AND 4 HRS WARNING

Note #11

By Saurav Batti test name change at Mon, 20th May 2024 9:18am

Check SLA HDH after adding week days warning

Note #12

By Saurav Batti test name change at Mon, 20th May 2024 9:18am

SLA 7 DAYS WITH 11:45 WORK HS WARN

Note #13

By Saurav Batti test name change at Mon, 20th May 2024 9:19am

SLA WITH HDH 2 HRS AND 4 HRS FAILED

Note #14

By Saurav Batti test name change at Mon, 20th May 2024 9:19am

SLA 24X7 10 Days and 20 Days Fail

Note #15

By Saurav Batti test name change at Mon, 20th May 2024 9:19am

SLA With HDH 10 Days and 20 Days FAILED

Note #16

By Saurav Batti test name change at Mon, 20th May 2024 9:19am

SLA 24X7 2 HRS AND 4 HRS FAILED