T23

Lily Shafiani - 2026-11-21 - Comment (1) - kb cat 14 feb

Troubleshooting Power Issues on T23 Computers

If you're experiencing issues with the power button on your T23 model computer, you're not alone. Here are some troubleshooting steps that may help you resolve the problem.

Step 1: Hold Down the Power Button

One common solution for unresponsive power buttons is to hold down the power button for an extended period. For the T23 model, try the following:

1. Press and hold the power button for **6 minutes**.
2. If the computer does not turn on, try holding the button down for **7 minutes** instead.

Additional Tips

- Ensure that your computer is plugged into a power source and that the outlet is working.
- Check for any visible damage to the power button or surrounding area.
- If the problem persists, consider contacting a professional technician for further assistance.

By following these steps, you may be able to resolve the power button issue on your T23 computer. If you have any other questions or need further assistance, feel free to reach out!